



VORTOX AIR TECHNOLOGY, INC.

Engineering • Design • Manufacturer

RETURN PARTS POLICY

Vortox Air Technology, Inc. parts may **NOT** be returned for credit without prior approval. This policy applies to ALL Vortox Air Technology parts. All returned parts are subject to a 25% restocking fee. When requesting return approval, please provide the following information:

1. Part number and quantity
2. Your purchase order
3. Vortox Air Technology invoice number and date
4. Reason for return of products:
 - Surplus
 - Wrong part
 - Incorrect shipment
 - Quality control
 - Shipment damage

Parts that are authorized for credit consideration must be shipped within 30 days of receipt of authorization. Customer is responsible for all shipping charges.

Returned parts must be packaged properly to prevent shipping damage. All charges for repairs or refinishing will be deducted from your allowable credit. No charges for containers or packaging of returned parts will be accepted. Credits are to be used towards future purchases of Vortox Air Technology products unless otherwise agreed by Vortox Air Technology.

Thank you for your continuing business,

Vortox Air Technology, Inc.

